



Preventing Elder Fraud - Being Wiser, Informed and Ready

Hang up

If you receive a call, e-mail, or text message from a number or party you do not know, hang up or do not reply.

Don't call back

Never call back a number on a caller ID, or in a text message. Scammers are frequently using phone numbers and texts with bank names that look authentic, but are phony.

Create a refusal script

Create and practice a "refusal script" that can be used with callers or those who come knocking with fabulous opportunities too good to be true.

Prevent Contact

Use unlisted phone numbers and register on the national do not call list.

Remember...

If it sounds too good to true it probably is.

Never provide personal information to anyone who contacts you unsolicited.

If you wish to donate to charity, avoid making donations to organizations that cold-call you.

Never hire someone for a job who just appears at your home.

Additional Resources

AARP Fraud Prevention Handbook available on AARP website: www.aarp.org

Senior Fraud Protection Kit created by Home Instead Senior Care available from:
https://www.caregiverstress.com/wp-content/uploads/2012/07/1_Seniors_Fraud_Protection_Kit_US.pdf

National Do Not Call Registry: 1-888-382-1222 or www.donotcall.gov

Helping seniors stay connected to the community.

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